



Get to Know Your Phone

htc one[®] M9

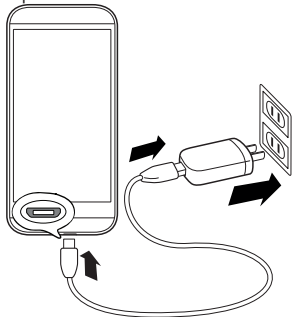
Setting Up Your Phone

Welcome to Verizon Wireless. You're now part of a growing movement that's about speed, signal and strength. This guide will show you how to set up and use your phone, access special features, and find help.

Step 1. Charge the Phone

Before turning on your phone, charge it fully.

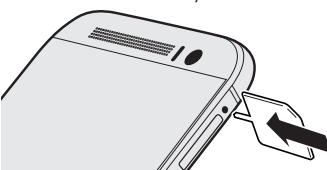
1. Insert the small end of the USB cable into the USB connector.
2. Insert the other end into the power adapter, and then plug the power adapter into an electrical outlet.



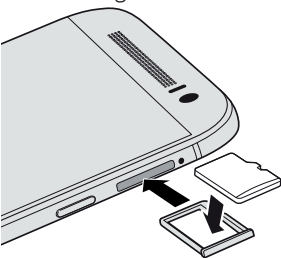
WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your phone and void the warranty.

Optional: Insert the microSD Card

1. With the phone facing up, insert the tip of the tray eject tool that came with your phone into the small hole next to the microSD™ card tray slot. Push the tip into the hole to eject the microSD card tray.



2. Pull out the microSD card tray.
3. Place the microSD card into the tray with the gold contacts facing down.



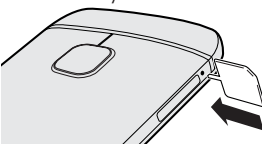
4. Insert the tray back into the slot.

NOTE: The microSD card is sold separately.

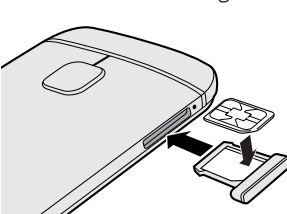
Optional: Replace the SIM Card

Your phone comes with the SIM card already installed. If you need to replace your SIM card, follow these steps:

1. With the phone facing down, insert the tip of the tray eject tool that came with your phone into the small hole next to the SIM card tray slot. Push the tip into the hole to eject the SIM card tray.



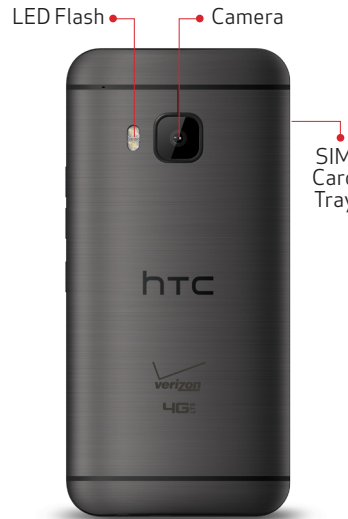
2. Pull out the SIM card tray.
3. Place the SIM card into the tray with the gold contacts facing up and the cut-off corner facing out.



4. Insert the tray into the slot.



NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.



Using Your Phone

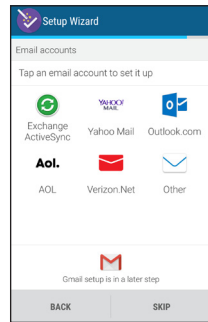
Turning Your Phone On/Off

To turn **ON**, press the **Power/Lock** button until the phone vibrates.

To turn **OFF**, press and hold the **Power/Lock** button for a few seconds, and then tap **Power off**.

Setup Wizard

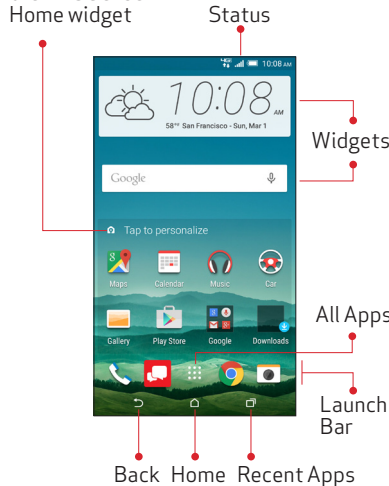
When you turn on your phone for the first time, you have the option to quickly set up email accounts, sync contacts that you have backed up with Verizon Cloud, turn on location services, and more. Simply follow the onscreen instructions to complete the initial setup of your phone.



Home Screen

After setting up your phone, you'll see the Home screen.

Tap to personalize the HTC Sense® Home widget

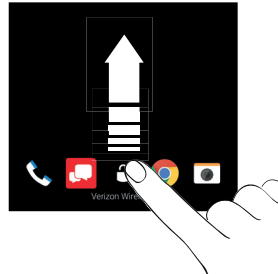


Locking and Unlocking Your Phone

Prevent accidental button presses by locking your phone.

To lock your phone, briefly press the **Power/Lock** button. The phone also automatically locks after it has been idle for some time.

To unlock your phone, swipe the **Lock** icon up.



For added security, you can set up a screen lock such as a lock pattern or numeric PIN. To set up a screen lock:

1. From the Home screen, tap **All apps** > **Settings** > **Security**.
2. Tap **Screen lock**, and choose your screen lock.

Using the Touch Screen

Use touch gestures to move around the screen, open menus, select items, zoom in or out on web pages, and more.

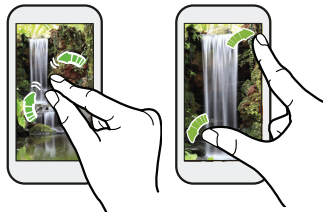
Tap — Tap the screen with your finger when you want to select onscreen items or press onscreen buttons.

Touch and hold — To open the available options for an item, just touch and hold the item.

Swipe or slide — Quickly swipe your finger across the screen to go to other Home pages or to other tabs. Swipe up or down to scroll through documents, feeds, or websites.

Drag — Touch and hold an item and then slide it to a new position.

Zoom — Slide two fingers together or apart to zoom out or zoom in on a photo or a web page.



Making a Call

1. From the Home screen, tap the **Phone** icon.
2. Enter the number you want to call or the first letters of the contact's name.
3. Tap **Call** or tap the name of the contact from a list of matches.

Advanced Calling

You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. Visit verizonwireless.com/AdvancedCalling

Receiving a Call

Tap **ANSWER** or **Answer**. If the screen is locked, drag the **Phone** icon up.

Visual Voice Mail

Listen to, manage and delete your messages directly from your phone, in any order, without having to listen to instructions.

1. From the Home screen, tap **All apps > Voice Mail**.
2. Follow the instructions to set up your voice mail.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

Sending a Text Message

1. From the Home screen, tap **Message+ > Compose**.
2. Enter the name or number of the person you want to send the message to or tap the **Contacts** icon to select a contact from your contacts list.
3. Enter the text message in the text box, and tap the **Send** icon.

Setting Up Email

1. From the Home screen, tap **All apps > Settings > Accounts & sync > Add**.
2. Tap the email account you want to add.
3. Enter your email address and password.
4. Follow the onscreen instructions.

Sending an Email Message

1. From the Home screen, tap **All apps > Mail > Compose**.
2. Enter the email address of the email recipient or tap the **Contacts** icon to select a contact from your contacts list.
3. Compose your email and tap the **Send** icon.

Google Play™ Store

From the Home screen, tap **All apps > Play Store**. Sign in using your Google account. You can browse or search for an app.

Installing Apps

1. From the Home screen, tap **All apps > Play Store**.
2. Browse or search for an app and tap it.
3. Tap **Install** or the price button. Review which settings the app will have access to.
4. Tap **Accept** to download and install the app.

Viewing Your Apps

1. From the Home screen, tap **All apps**.
2. Browse through your apps, or tap the **Search** icon to look for an app.
3. Tap the app to open it.

Removing Apps

1. From the Home screen, tap **All apps**.
2. Press and hold the app, and drag it to **Uninstall**.

Camera

HTC One M9 lets you take stunning pictures and videos with different capture modes—from basic for taking regular photos and videos to advanced modes such as Pan 360.

Taking Photos and Videos

1. From the Home screen, tap **Camera**.
2. Use the phone's screen to set up your shot. The camera adjusts the focus automatically as you move it.



3. Tap the **Capture mode** icon to choose different settings.
4. Tap the **Camera** icon to take a photo or tap the **Video** icon to record a video.

Do More with Photo Editor

You can make your pictures even better with Photo Editor.

- From the Home screen, tap **All apps > Photo Editor**.

Improving Accessibility

Adjust accessibility settings to assist users who have impaired vision or hearing, or reduced dexterity.

1. From the Home screen, tap **All apps > Settings > Accessibility**.
2. Tap a category and choose the accessibility settings you want to use.

Using TalkBack

TalkBack provides screen reading to assist blind and low vision users.

1. From the Home screen, tap **All apps > Settings > Accessibility**, and then tap **TalkBack**.
2. Tap the **On/Off** switch to turn TalkBack on.
3. Follow the setup instructions.
4. Tap **Menu > Settings** to adjust the TalkBack settings.

NOTE: When TalkBack is on, double-tap when you hear the item you want. (You can change to single-tap in the TalkBack settings.)

Support & More

My Verizon App

Manage your account, track your usage, edit account information, pay your bill and more.

Get Help Using Your Phone

Get information on how to use your phone in the Help app. Go to **Help > Tips & Help** and tap menu to check out walkthroughs and how-to videos.

From your computer, visit verizonwireless.com/support.

Customer Service

Call (800) 922-0204. Follow us @VZWSupport.

More Information

Download a User Guide from support.vzw.com/phones or call (866) 449-8358 to order a copy.

Customer Information

Your Wireless Device and Third Party Services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

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